



Certification Update Meeting for **RMSDCs**

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Our Agenda


Duration	Topic
8 mins	Project Scope & Timeline
12 mins	MBE Search <ul style="list-style-type: none">i. Soft launch updateii. Full launch schedule & sunset of NMSDC Centraliii. MBE Search training video
5 mins	Certification Data Collection <ul style="list-style-type: none">i. ZIP code allocationii. Rate structureiii. Paper records
15 mins	Certification <ul style="list-style-type: none">i. Development, testing, and launch scheduleii. Digital badges
5 mins	RMSDC Certification Checklist
10 mins	Q&A



Certification & Technology Update

Project scope and timeline.

Phase	Capabilities	3Q23		4Q23	1Q24	2Q24-4Q24
1	MBE Search	Discovery	Business Process Design	Data Analysis and Integration	Iterative Systems Dev. & Release Planning and Prep.	Training & Adoption (MBE Search, Member Services, & Wave 1 Certification)
1	MBE Engagement					
1	Certification Process					
2	Member Management					
<div style="text-align: right; border: 1px solid gray; padding: 5px; width: fit-content; margin: 0 auto;"> <i>Certification & Member Mgt dev. & testing continuing into 1Q24.</i> </div>						

 We are Here

- ❑ MBE Search: Soft launch began January 3, 2024
- ❑ Deployments scheduled:
 - **MBE Search:** January 25 through February 15, 2024
 - **Member Management:** January - February 2024
 - **Certification (Wave One):** February 16, 2024 (MCC/MPC and IFC) & February 29, 2024 (MBE)
 - **Certification (Waves Two-Five):** April, July, September, November (*will advance schedule as capacity allows*)



MBE Search

Soft launch update.

Soft launch period: January 3, 2024 – January 24, 2024

Soft launch participants:

- 16 corporations
- Two RMSDCs (Ohio and Chicago)
- NMSDC staff
- Volunteers requested from MBEIC, none received so far

Feedback from participants has been positive thus far:

“A system with this type of functionality was long overdue... so far what I am seeing is MAJOR improvements from the old system!”

I like... "Ability to export the whole supplier list. More info available, such as NAICS codes, status (revoked, expired, etc.) Other agencies certifications for suppliers. Regional affiliates' ability to see International certifications. Capability statements available. More user friendly. Easy to use"

“Love the new features including ability to switch between profile and list view, ability to drill down once the search is complete, ability to download more than 100 records. There's a lot to love about the new system!”

“This looks ages ahead of what we have today, “One big leap into the future...!”



MBE Search

Full launch schedule.

Release	Phases	Release	System Release Date	Zoho Invitation (User Login E-Mail)	Training Webinar Schedule
Soft Launch	Wave 1	Corp Members Limited (External)	3-Jan-24	3-Jan-24	3-Jan-24
		RMSDC Users (Limited)	3-Jan-24	3-Jan-24	3-Jan-24
	Wave 2	NMSDC Users (All)	10-Jan-24	10-Jan-24	10-Jan-24
Full Launch	Wave 1	Corporate Members - 200 Members	25-Jan-24	25-Jan-24	1/26, 1/29, 2/2, 2/5, 2/8, 2/16, 2/19
		All RMSDC Users	25-Jan-24	25-Jan-24	1/26, 1/29, 2/2, 2/5, 2/8, 2/16, 2/19
	Wave 2	Remaining Corporate Members	1-Feb-24	1-Feb-24	2/2, 2/5, 2/8, 2/16, 2/19
		MBE Users (3 - Councils: Chicago, MidStates, Southern Cal.)	1-Feb-24	1-Feb-24	2/2, 2/5, 2/8, 2/16, 2/19
	Wave 3	MBE Users (20 Remaining Councils)	15-Feb-24	15-Feb-24	2/16, 2/19
Sunset NMSDC Central			1-Mar-24		



MBE Search

Training video & sunset NMSC Central.

[Link](#) to MBE Search training video (draft version)

NMSDC Central will be sunset (disabled) on March 1, 2024.



Certification Data Collection

Update.

Completed (no reply = no exception to report)

- 13 confirmed rate structure
- 15 confirmed ZIP code alignment
- 9 replied with paper record status (1 yes with 150 MBEs)
- 1 provided local users for MBE search access

In Progress (more detail need by RMSDCs to decide)

- 9 confirmed site visit decision (4 yes, 5 no)



Certification Update Schedule.

Development & Testing

- Application User Interface design (UI) completed
- Internal UI to be completed this week
- Certification UAT begins next week

Implementation

- Schedule is subject to change based on the needs of the project.
- Will advance later councils if we clear backlogs and are ready to take on more work earlier.

Implementation Schedule (subject to change base on the needs of the project)			Certified MBEs		
			RMSDC	Cummulative	
Wave 1 (Certification)	2/16/24	NMSDC Growth Initiative			
	2/29/24	Mid-States MSDC	268		
		Chicago MSDC	927		
			1,195	1,195	7%
Wave 2 (Certification)	Apr-24	Southern California MSDC	1,724		
		Northwest Mountain MSDC	390		
		Florida State MSDC	1,029		
		TriState MSDC	339		
		Puerto Rico MSDC	488		
			3,970	5,165	30%
Wave 3 (Certification)	Jul-24	Ohio MSDC	461		
		Eastern MSDC	961		
		New York & New Jersey MSDC	1,529		
		Southwest MSDC	643		
		Southern Region MSDC	367		
			3,961	9,126	54%
Wave 4 (Certification)	Sep-24	North Central MSDC	355		
		Houston MSDC	824		
		Carolinas-Virginia MSDC	454		
		Mountain Plains MSDC	263		
		Greater New England MSDC	279		
		Georgia MSDC	1,213		
			3,388	12,514	74%
Wave 5 (Certification)	Nov-24	Michigan MSDC	1,183		
		Dallas-Fort Worth MSDC	1,063		
		Western Regional MSDC	1,165		
		Pacific Southwest MSDC	382		
		Capital Region MSDC	659		
			4,452	16,966	100%

Certification Update

Digital Badges.

- ❑ What is a digital badge?
 - Create, issue, and monitor all aspects of a digital credentialing program.
 - Automatically issue verified credentials.
- ❑ Benefits of a digital badge over current model?
 - Easy ability to share certifications and broaden NMSDC's reach.
 - Analytic dashboard to show who has used, shared, viewed, clicked on badges.
 - Easy verification from MBE website.
 - Reduction in fraud, better policing as when credentials expire, it shows.
 - Can expand into programmatic badges.



Certification Update

RMSDC Checklist.

Will update the deployment checklist with input from Chicago and Mid-States. It will help prepare councils and MBEs for certification implementation.

Topics include (for example):

- MBE communications
- Corporate member communications
- Completing in-progress certifications
- Migrating applications not yet submitted
- Using Zoho to track certifications and receive new MBE leads





Q&A

